

UNIVERSITY OF SIENA

Covid-19 outbreak - FAQ's for incoming students

Last update on March 30th

1) I am an exchange student currently studying at the University of Siena. What should I do?

Face-to-face teaching activities have been suspended and they have been replaced with online courses. All teaching will be carried out remotely until the university's activities will go back to normal.

You should reach out to the faculty member responsible for the courses you are taking, to make sure that you will be able to attend your courses remotely.

On the platform "Docenti" (<https://docenti.unisi.it/it>) you can find the professor's personal Web page , where you can find the link to the online courses (click on "lezioni a distanza"). If you do not find this link please contact the professors to get information on how they are sharing their online courses.

Further information : <https://www.unisi.it/unisilife/notizie/whats-know-about-coronavirus-2019-ncov>



2) I wasn't able to deliver my learning agreement to the "Learning agreement Desk" before the lockdown, what should I do?

You must send your learning agreement ("Before the mobility" part and any "During the mobility" part) by email to the "Learning Agreement Desk": learning.incoming@unisi.it.

Please note that before submitting the learning agreement, it must be signed by the Unisi academic coordinator.

You must specify your matriculation number on the email.

Once the learning agreement has been uploaded to the system (<https://segreteriaonline.unisi.it/Home.do>), you will receive a confirmation email.

Please note:

Medicine and Health area students must send the learning agreement to medicina@unisi.it Students of the Department of Philology and Literary Criticism must send the learning agreement to didattica.dfclam@unisi.it

3) I am an exchange student currently studying at the University of Siena, I returned to my country and I would like to attend online courses.

You can attend online courses from your country. Please read the 1st FAQ on how to attend online courses and the 2nd FAQ on how to submit your learning agreement.

It's recommended to get in contact with your home university, to make sure that you are allowed to take part in the Erasmus programme this way.

4) I am an exchange student at the University of Siena and due to the Covid-19 outbreak I decide to return to my country and cancel my study period. What should I do?

You must communicate your decision to interrupt definitively your study period at Unisi and the date of your departure from Siena, to the Learning Agreement Desk: learning.incoming@unisi.it (copying incoming@unisi.it).

If you need a "confirmation of stay" form to be signed, send it to the Learning Agreement Desk.

If you passed some exams at the University of Siena during the first semester, a transcript of records will be sent to your home university.

5) In case the Covid-19 crisis continues, will the end of the year be postponed as well as the exam dates?

For the time being, the dates of the semester and of the exams have been confirmed, Unisi is taking measures to guarantee online courses to all students.

6) If the Covid-19 crisis is not over by the end of the current semester, will students be allowed to take exams from home?

For now, it's not certain if the outbreak will be over in June/July 2020. Regardless of this, keep in mind that in case an Erasmus student who is attending the online courses during the semester, is not able to return to Italy due to Covid-19, we are going to arrange exams at distance to guarantee them the credits they have on their learning agreement.

7) Is it possible to move my exchange to the next semester?

According to the guideline provided by the European Commission, the current Erasmus + programme 2019/2020 has been extended until September 2021. If you wish to move your exchange at Unisi to the next semester (first semester 2020/2021) you must inform your home university.

The EU universities must include on the nomination form 2020/2021 the students who were nominated for the current summer semester and who will postpone their stay until the academic year 20/21 due to the current situation.

8) I was living in one University Residence and I returned to my country due to the Covid-19 crisis, do I have to pay for the next month?

If you left the residence during the month of March 2020 you don't have to pay the rent for April 2020. If you decide to return to Siena you can contact the International Relations Office (incoming@unisi.it) to request a place at the University Halls of Residence.

9) I booked a room at the University halls of residence and I paid in advance the 297,00 Euro required. Can I have the money back?

Exchange students who cancelled their mobility period at Unisi because of the Covid-19 outbreak can request the refund of the advanced payment.

They must send the following documents to the International Relations Office (incoming@unisi.it)

- A copy of their passport / identity card
- The bank details form that can be found here: <https://en.unisi.it/international/international-exchange-students/documents-and-forms-exchange-students>
- A copy of the payment receipt

10) I am enrolled in the extensive Italian language course and I am attending the course online. Does the course continue during the month of April?

Yes, you can participate in the Italian language Course at the University for Foreigners of Siena. Classes of April will be held in synchronous and remote mode (lessons on synchronous adobe application + online activities on moodle platform).

