

INTERNATIONAL STUDENT GUIDE

UNIVERSITY OF SIENA A.A. 2019/2020



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WELCOME TO SIENA AND TO THE UNIVERSITY OF SIENA



Dear International Student,

I just want to take you a little time to welcome you to the University of Siena for the 2019-2020 academic year. Also on behalf of my colleagues and all the members of the academic staff, I simply want to say that I am extremely happy to know that you are now part of our community.

The University of Siena has a long history of European and international linkages. Established in the XIII century in one of the richest and culturally stimulating free cities of the Middle Age Italy, our University has been always open to inter-cultural and international exchanges. More recently, this natural predisposition has evolved in an explicit policy of internationalization. Students from many different countries are enrolled in many of the about seventy programs we offer. They work side by side and they live the city-campus, together with thousands of Italian students and with hundreds of visitors – both European and overseas incoming students – who arrive every year, to spend at least one semester with us.

All these students contribute to transform this beautiful town into an international environment. This is after all our main goal: to teach new generations of scholars and professionals from all around the world, who in turn will be able to change our life. I firmly believe that this is a fundamental aspect of our mission, and I am sure that the more we will be able to get truly international classes, the more our world will be able to respond to all the challenges, ensuring peace and prosperity.

Once again, welcome to the University of Siena. And my best wishes for a productive staying.

Sincerely,

Luca Verzichelli Rector's Delegate for Internationalization

GREETINGS FROM AN EX STUDENT TUTOR



My name is Fabrice and I'm from Cameroon. When I first came to Italy, in August 2010, to study Medicine I was lucky enough to be housed because some of my family members were already living in Siena. More often, it is necessary to look for a place to stay upon arrival; one can even apply to the

DSU Toscana (Regional Authority for Higher Education Grants) for short term accommodation at the so-called foresteria. After a couple of days of adjustment to the new city, I had to fill in all the forms to register at the university. I went to the Revenue agency to collect my Italian fiscal code, then, to the university office responsible for the admission of international students, to submit all the documents released by the Italian diplomatic representation in Cameroon. After that, I applied for a resident permit at the "Sportello Amico" of the Italian postal services. Finally, I went to the university's Information office (URP), where I got the additional information to complete my matriculation. Nowadays, the EU/ non EU students' enrolment process for first and second level degree courses takes place at the "URP e International Place", which is located at the International Place (Banchi di Sotto 55, Siena). Before coming to Italy, I trained to study in a foreign country. I attended an Italian language course for six months which helped me communicate and live everyday life.

If you have any doubt about what you need to do when you come

for the first time to Italy, you can contact the "URP e International Place", by sending an e-mail to internationalplace@unisi.it

My life as a student at the University of Siena

It was after these fundamental steps that I started enjoying Siena, while waiting for the courses to start. My day begins around 7 am, when my alarm rings. After having breakfast and a shower, I leave for the university. To reach the Policlinico le Scotte, where my classes take place, I need transportation. Many of the university premises are downtown, within walking distance if you live in the town centre. As I don't have a car, I always travel by public transport. The first time I got on a bus, I didn't even think to buy a ticket and punch it, thus risking a fine. Now I have a student pass, which is more convenient, to be renewed every three months at the Tiemme office located in the underpass in Piazza Gramsci. On the bus, I try not to make noise and if there is an elderly person aboard, I give my seat to him/her. It is quite important to realize that a bus, as well as the university and the city , are public property, therefore you need to behave appropriately. Do not damage them or disturb people. Let's say that you need to respect the principles of civil behavior, even though some people may not do it. An alternative to bus transportation is bicycle. The municipality offers a cheap bike annual membership that allows you to ride it for free for an hour.

I ve never used them but the service is reported to be useful.

The city of Siena

The first time I entered a university classroom to attend lessons, what I noticed was diversity: multiple ages, religions, cultures, languages and traditions. I also noticed that there was a great need to know these people and learn to live with them so that no one would feel discriminated.

Sienese people have different traditions too, especially in terms of the Palio. The city is divided into 17 districts called contrade and each of them is considered a proper household. The members are very protective of their contrada; they always keep the streets clean and are not happy if someone dirties or damages something in the city. They organize events and other kinds of activities. Even in this case, public goods and spaces, people and ideas, are strongly respected.



Study and leisure

My classes are held both in the morning and afternoon. During lunch time I go to the nearest university canteen (in my case, it is the one in San Miniato), where meals are cheap and delicious. When I am done with my classes, I go back home for a rest, then prepare dinner (yes, I even learnt from my first day in Italy how to cook typical Italian meals!).

Usually my day ends up that way and as you might have noticed, I don't have much time for entertainment during the week. I study hard not to lose my scholarship and to respect the terms of renewal of my residency permit, otherwise, I will have to go back to Cameroon. During the week-end, of course, I find time to have fun with friends. Siena is not a large, lively city, but if you can succeed in creating a group of friends, I am sure that you will have a lot of fun. But you will discover all these things slowly, while living in Siena.

What do I recommend?

Here is my advice. Study not to lose your scholarship (if you are a grantee) and to graduate as soon as possible. Find a way to integrate understanding and respecting others as much as possible. Never forget your traditions and your origins. Get around to discover the city; let music make your evening wonderful. Let the city of Siena leave a lasting impression on your life and mostly, make sure you behave the way Siena will always remember you.



Fabrice Signe
Ex student tutor,
graduated in Medicine and Surgery

ABOUT US



The University of Siena (Italian: Università di Siena, abbreviation: UNISI) in Siena, Tuscany is one of the oldest and first publicly funded universities in Italy.

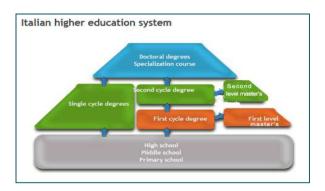
Originally called Studium Senese, the institution was founded in 1240. Since 2010, after the general reform of Italian Universities ("Gelmini Act"), the University has been composed of several departments, grouped in five areas:

- Economics, Law, Political Sciences and Social Sciences;
- Cultural Heritage, Education, Literature, Languages, History and Philosophy;
- Biotechnologies, Medicine, Dentistry;
- Environmental Sciences, Biology, Chemistry, Pharmacy, Geology;
- Physics, Engineering, Mathematics.

The University of Siena offers several undergraduate degrees, masters degrees, single-cycle degree entirely taught in English. Every year an increasing number of international students arrive from foreign countries to pursue their studies at both Bachelor and Master levels. There are also some double degree programs that allow students to be earn their degree at the University of Siena and one at a foreign partner institution.

STRUCTURE OF THE UNIVERSITY

The University is headed by a Rector and the governance is generally composed of: the Academic Senate, Student Council, Pro-Rector, Departmental Heads, Evaluation Team, and Registrar.



Online Secretary System (Segreteria on line)

The Online Secretary System is the digital platform of the University of Siena that provides administrative and teaching services and information to students and teachers. Registration should only be done by those who have never been enrolled at the University of Siena.

How to use it: login with your login credentials (UNISIPASS) issued by the University to students and faculty. To retrieve the login credentials click Recover Unisipass. After the enrolment, you will get a matriculation number (matricola) which will identify you during your university period in Siena.

Link: <u>segreteriaonline.unisi.it/</u>

FIRST STEP UPON YOUR ARRIVAL: TAX CODE

If you come from abroad, the first thing you must do is to apply for a Tax Code (*Codice Fiscale*). The *Codice Fiscale* is the tax code card in Italy. This is a personal identification number, indispensable for many activities (*enrolling at university, opening a bank account, receiving medical care, etc.*).



Agenzia delle Entrate

Address: Banchi Di Sotto, 52 Siena CAP 53100

Telephone: +390577/547111

Fax: +390577/547519

Open from Monday through Friday from 8:30 am to 12:45 pm

INSURANCE FOR THE RESIDENCE PERMIT

If you come from an extra-UE country, you must have health insurance in order to obtain a residence permit (permesso di soggiorno). Note: if you have insurance from your respective countries for one year and it is valid for a residence permit, it is not necessary to take out a new policy. This insurance doesn't offer a full health coverage. Please remember to renew your health insurance almost two months before it expires, in order to renew your residence permit for next year without difficulty. Listed below are two different way to get the insurance valid for the permit to stay. You should choose one of it.

Agenzia Generale Axa Assicurazioni di Castagnini Simone

Comune: SIENA

Address: Viale Cesari Maccari, 3 Telephone: +39 0577 47098

Opening hours: from Monday to Thursday from 9 am to 12:30

pm /3:30 to 6:00 pm. Friday from 9:00 am to 12:30 pm.

Non-EU foreign nationals residing in Italy for reasons of study and

for Community citizens who need to apply for registration

(residence) can get an insurance here, which costs 59.50 euros per

year.

Welcome Association Italy, online insurance

www2.waitaly.net/en/associati/

Non-EU foreign nationals residing in Italy for reasons of study and for Community citizens who need to apply for registration (residence) can get an insurance online, applying through the page of the Association.



PROCEDURE FOR THE RESIDENCE PERMIT

If you are not an EU citizen, it is mandatory to request a residence permit at the local Police Station *(Questura)* within eight days of your arrival in Italy. First of all, you need to complete and deliver a residence permit application kit.

The kit can be found at the Sportello Amico of the Post Office.

You should go to one of the three post offices in Siena with a *Sportello Amico:*

- Piazza Matteotti, 37 (opening times: Monday-Friday 8.20 am -7.00 pm and Saturday 8.20 am - 12.35 pm);
- Viale Vittorio Emanuele II, 35 (opening times: Monday-Friday 8.20 am - 1.30 pm and Saturday 8.20 am - 12.35 pm);
- Viale Giuseppe Mazzini, 6/8 (opening times: Monday-Friday 8.20 am 1.30 pm and Saturday 8.20 am 12.35 pm).

POST OFFICE

When you arrive at the post office, you should take a number for the queue and wait for your turn. With the kit, you can go to some institutions where foreigners can receive free help with filling out the application form, among other things.



- SPORTELLO IMMIGRATI of the Municipality of Siena, Via Pian d'Ovile, 9, 53100 Siena (Monday 10am - 12pm, Tuesday: closed, Wednesday 10 am - 12pm, Thursday 10am - 12 pm; from Friday to Sunday: closed).
- INCA/CGIL (La Lizza, 11 53100 Siena); for first permit to stay (permesso di soggiorno) and for permit to stay renewals (carta di soggiorno); just by appointment, to be done with INCA/CGIL (La Lizza, 11). Opening times: Monday and Friday from 9 am to 12pm (La Lizza, 11). Opening times: Monday and Friday from 9 am to 12pm (Massetana Romana 58/c).
- INAS/CISL (Viale Toselli n. 14 A, only for residence permit renewals and for requests to update former residency cards opening times: Monday- Friday 9 am 1.00 pm, 3-6.30 pm); Viale Curtatone, 4 Wednesday and Friday from 9 am to 1.00 pm
- UIL Siena (Via Garibaldi 70, only for residence permit renewals opening times: Monday-Friday 9.00 am - 12.30 pm - Tuesday, Wednesday, Thursday 9.00 am- 12.30 pm and 3.00 - 6.30 pm

When applying for a residence permit for study purposes, you must bring the following with you:

- Italian tax code;
- study visa or residence permit to be renewed;
- certification of enrolment, printable after the payment of the first instalment;
- a photocopy of your passport (the page with your personal details and your VISA, and other pages with stamps);
- copy of your receipt for payment for insurance;
- address in Siena;
- 4 passport photos (3 of them to be submitted to the Immigration

Office at the *Questura* of Siena). If you are an EU citizen you don't need a full permit to stay but you should sign up at the Registry Office for the Municipality of Siena.

On the date of the appointment with the Siena Immigration Office, you must go to: Via delle Sperandie n. 43, Siena

Telephone: +39 0577 228466

Fax: +39 0577 228464

Open from Monday to Wednesday from 8:30 to 10.30 am and

Saturday 8.30 – 10.30 am



After verifying your documents in the Immigration Office, they will instruct you to go to the Police Station (*Questura*) immediately to take your finger prints, and to submit all the documents given by the Immigration office.

Police Station (Questura)

Comune: SIENA

Address: Via del Castoro n.6

Telephone: +39 0577 201111

Open from Monday to Sunday from

8:00 am to 2.00 pm/ 2-8 pm



NATIONAL HEALTH SERVICE

Apart from the health insurance for your residence permit, in order to have a doctor in Siena you must enroll in the National Health Service S.S.N. (Servizio Sanitario Nazionale). To do so you will need to show the Local Health Authority (USL) your residence permit application or residence permit. At the moment the cost for foreign students without an income in the previous year in Italy or abroad is around 160 euros per year.

This fee is valid for each full calendar year: partial payment is not accepted and cover is not retroactive. This insurance is advisable for overseas students staying in Italy for a long period of time, as it allows them to use the same healthcare services as Italians, including the selection of a general practitioner who can prescribe medicines and tests if needed. Those in possession of a document proving their right to healthcare on the basis of bilateral agreements between their country and Italy (issued by a health authority or other authority in their country of origin) can show this document to the USL to access the healthcare provided for in the agreement.

Lastly, students with a residence permit for study who have a contract of employment have the right to be enrolled (free of charge) with the national health service for the duration of the contract.

For further information contact the following office:

Assistenza sanitaria per i cittadini stranieri

USL 7, via Pian d'Ovile 9, Siena. Tel. +39 0577 535989 Opening hours: Tuesday 9 am-1 pm Wednesday 2-5 pm Thursday 9 am-1 pm



What is the validity of the registration for the *National Health Service (S.S.N.)?*

Registration with the S.S.N. is valid for the entire duration of the residence permit and does not lapse in the renewal phase of the permit itself. It can be renewed by submitting documentation proving the renewal of residence permit to the ASL. In case of non-renewal or revocation of the residence permit, or in case of expulsion, the registration expires.

What is the right to receive the health card?

The personal health card entitles you to receive the following services:

- have a family doctor or pediatrician;
- free hospitalization at public and affiliated hospitals;
- pharmaceutical assistance;
- general medical examinations in the clinic;
- specialist medical visits;
- home medical visits;
- vaccinations;
- blood tests;
- X-rays;
- ultrasound;
- medicines;
- rehabilitation and prosthetic assistance;

other services foreseen in the essential levels of assistance care.

Regular foreign residents may register optionally, but registration with the S.S.N. is strongly recommended for the health of the person and for the necessary care during the university study period in Italy.

REGIONAL STUDENT CARD and other services



When you enroll, you must bring a passport photo of yourself that will be scanned and used for your regional student card. The student card is a magnetic badge with your student number which

you can use for numerous services that the University puts at your disposal. *How to get it* After completing the enrolment procedure and your first payment, when the color of your status is green, you can book an appointment for receiving your student card through the online secretary system, under the menu: Registar's office - Calendario appuntamenti.

Further information at www.sba.unisi.it/

STUDENT F-MAIL ACTIVATION

When your position in the online secretary system is green, you can start using the University of Siena mailbox (student email). To access it, you must enter the username assigned when registering on the enrolment portal (example: name.surname@student.unisi.it)

The access point is located both on the university website at the top left-hand side of the homepage (by clicking on @Mail) and on google gmail.

FREE WI-FI

The buildings and university facilities of the University of Siena are covered by a wireless network accessible to all accredited users at the University (holding unisiPass credentials). The University of Siena belongs to the EduRoam (Education Roaming) network. EduRoam is a service that provides secure wireless access to users of the international scientific community. Guests visiting a federated EduRoam institute (see www.eduroam.org) are able to access the Ateneo Senese wireless network using their institution's credentials (username and password) without the need for further formalities at the host facility.

LIBRARIES

After you receive your student card, you can access our libraries, where you can borrow books, read, and study. The following is a list of the University of Siena libraries. During your period of study, it is possible to apply for part time jobs in the libraries.

A list of university libraries is available at www.sba.unisi.it/home/
portfolio

ENGLISH CERTIFICATION

After the enrolment, you must verify your English level visiting the Language Center (Piazza San Francesco, 8 - 53100 Siena). Please take any relevant language certificates with you.

Contacts: CENTRO LINGUISTICO D'ATENEO – UNIVERSITY LANGUAGE CENTRE

Segreteria Studenti - Front Office; P.zza San Francesco, 8; +39 0577-235535; infocla@unisi.it. Opening hours: *from Monday through Friday from 10:00 a.m. to 1:00 p.m.*

ENGLISH LANGUAGE ENTRY REQUIREMENT

Students who wish to enroll in Bachelor's and Master's degree courses that are taught entirely in English are required to have at least a B2 level of English (according to the Common European Framework of Reference for Languages). They must present the original copy of one of the following international certificates - the only ones approved by our University - to the Front Office of the Language Centre:

- IELTS with minimum score of 5.5
- Cambridge First Certificate
- TOEFL with minimum score of 87 (internet-based)
- ISE II Integrated Skills in English by Trinity College London

Please note that those students who have not been awarded any of the above certificates should pass the B2 level English exam at the University Language Centre after their enrollment in the university by January of their first year. They will not be allowed to take any other exams until they reach the B2 level.

B2 LEVEL ENGLISH EXAM AT THE LANGUAGE CENTRE

The B2 level English exam is composed of two parts, Reading and Use of English. A minimum of 60% (the average of the two parts) is necessary in order to pass the exam.

An hour is allowed for the completion of the first part:

Reading: 3 reading exercises (30 questions)

• Part 1: reading comprehension, with questions and multiple-choice answers (8 questions, 2 points each)

- Part 2: completion of an article by inserting the given sentences (7 questions, 2 points each)
- Part 3: reading of a text and associating the given sentences with the people referred to (15 questions, 1 point each)

45 minutes are allowed for the completion of the second part:

Use of English: 4 exercises (42 questions)

- Part 1: choose the correct word (among four options) to fill in the gaps in a text (12 questions)
- Part 2: complete an extract with 12 gaps
- Part 3: reading of a text and filling in the gaps with words derived from those in bold print (for example, "able" can become "ability" or "enable" or "disable", etc.) (10 questions)
- Part 4: rewrite a sentence, using the given word, so that it has the same meaning as the first sentence (8 questions, 2 points each).

A self-study online course is available upon request for exam preparation (clatutors@unisi.it). You can register directly for the exam at the CLA Front Office.

NEXT B2 SESSIONS

- October 7th 2019 (computer-based): enrolment from September 9th 30th
- **November 11th 2019** (computer-based): enrolment from October 21th to November 4th

As described above, check the CLA link https://www.cla.unisi.it/it/node/783

ACCOMMODATION

In Siena there are different housing options, from university halls of residence to private accommodation (individual/shared apartments or single/double rooms). You can try searching from abroad, but the best thing is to look for a room in Siena after your arrival.

Here are some options:

- a private accommodation (approximately 280 euros monthly per person, depending on the choice). You can ask the International Place for information about this option, or visit the webpage www.unisi.it/ateneo/alloggi-accomodation
- temporary accommodation in halls of residence of the DSU Siena
 Regional Authority for Higher Education Grants for maximum 16 nights (around 20 euros per night)
 www.dsu.toscana.it/it/alloggi/foresteria/index.html
- Siena Youth Hostel www.sienahostel.it/en-
- Casa dei Servi www.casadeiservi.it/ (just for long term period)
- Villa Il Pino Siena rtmliving.com/siena/en/
- Uniaffitti Siena www.uniaffitti.it/siena

For information about scholarship and accommodation in halls of residence of the DSU Siena:

www.dsu.toscana.it/



UNIVERSITY CANTEENS

The university canteens are run by the DSU-Toscana - Azienda Regionale per il Diritto allo Studio Universitario, which offers students low cost, complete meals, with a varied menu. In order to have access to university canteens, students need a smart card issued upon enrolment. The catering service charges are set by the DSU board of directors according to the Regional Policy Plan guidelines every year. A list of canteens can be found here www.dsu.toscana.it/servizi/ristorazione/dove-e-cosa-mangiare/siena/



ESN SIENA, ERASMUS STUDENT NETWORK

Erasmus Student Network (ESN) Siena is a non-profit international student organization. Their mission is to represent international students, thus providing opportunities for cultural understanding and self-development under the principle of Students Helping Students. They organize trips, meetings, dinners and many events that can enrich your social network in Siena, giving you life-changing experiences where you can participate in getting a partner card. The ESN Siena board is made up of several members and their office is located in the Historical Main Bulding of the University of Siena, Banchi di Sotto, 55, Siena.

Further information at www.gruppoerasmussiena.it/

ENTERTAINMENT: SPORT AND CULTURE

Sports activities (CUS and DSU)

All students can access the activities and facilities of CUS Siena at affordable rates. In order to participate in these sports, you must possess the DSU / CUS Card of the academic year currently being issued at the DSU Toscana with a medical certificate attesting to non-competitive sports practice and a personal record of your university situation and registration. The DSU / CUS card allows you to take part in various sports and to access discounted rates at public pools and other sports facilities.



CUS Siena
Via Luciano Banchi 3, Siena
Tel. +39 0577 52341
www.cussiena.it

DSU Siena

Indirizzo: Via Mascagni 53 Telefono: 0577/760111

www.dsu.toscana.it/servizi/cultura-

orientamento-sport/

Facilitations for access to cultural initiatives

Students from the University of Siena have access to numerous cultural activities.

In particular, the DSU Toscana offers discounts on the cost of tickets and subscriptions to theatres, concerts and dances, cinema and guided tours to the city, museums and exhibitions, to learn about the history, traditions, art and culture of Siena and its surrounding areas.

www.dsu.toscana.it/servizi/cultura-orientamento-sport/cultura/

PUBLIC TRANSPORT

The following pages regarding transportation have been created in collaboration with





In Siena, the public transport company is called **Tiemme**. You can use the Tiemme buses for your urban and extra-urban transportation, such as from Siena to Florence or other locations in the area. The company's website for all mobility solutions is: www.tiemmespa.it

You can buy the ticket in the company ticket offices, authorized resellers, or online or through a simple sms from your phone. You can also download the free Tiemme Mobile app (available on Google Play or Apple Store) and quickly access all services. When purchasing on board, directly from the driver, an additional charge is added to the cost of the ticket.

TICKET OFFICES IN SIENA

• Pedestrian subway of the Lizza - Piazza Gramsci

Opening hours: open on weekdays, **Monday to Friday 6.30am to 7.30pm**

Saturdays and public holidays from 7am to 7.30pm

Closed: 1 January, Easter, 1 May and 25 December.

On **December 26**, the official holiday timetable, which runs from **1 pm to 3 pm**, is respected **-** On December **31 closing is at 7.00 pm**.

Railway Station - Piazzale Rosselli

Opening hours: open on weekdays, Monday to Friday from 7.15 am to 7.30 pm. Saturday from 7.15 am to 5.45 pm. Sundays and public holidays from 9.00 am to 12.15 pm and from 2.30 to 6.30 pm.

Sundays and public holidays (from the last Sunday of May to mid-September) from 7.15 am to 12.00 pm and from 3.15 to 6.30 pm.

Closing: January 1st, Easter, May 1st, and December 25th.

TICKET VIA SMS

You can buy a city bus ticket by sending an SMS from your Italian SIM card. Before you get on the bus, simply send an SMS to the number 4860607 and writing the word: SIENA.



The ticket is valid for 70 minutes.

The locations of Siena are showed in the following map:



Here are some useful links: www.tiemmespa.it



Downaload App Free Tiemme Mobile: <u>www.tiemmespa.it/index.php/Dialoga-con-noi/</u> <u>App-Tiemme</u>



Facebook page: www.facebook.com/tiemmespa/

CELL-PHONE SERVICES

For getting a sim card or a phone in Italy you should refer to the main Italian companies for cell-phone services:



For information about rates and offers, you can visit these stores in Siena. To call an Italian number from abroad you must digit the code 0039 before the phone number of the person you are calling.

BANKS IN SIENA

For opening a bank account you should got to some of the local banks. Link: www.trovabanche.it/Regione-Toscana/Provincia-di-Siena/Comune-di-Siena

STUDENTS TUTOR

The student tutor is an experienced student who is available to other students for information related to the organization of the university's teaching, facilities, and services.

The tutoring service consists of activities where student tutors are involved in university life through:

- · orientations for high school students
- giving information and tutorial support through interviews, telephone contacts or e-mail addressed to university students
- · welcoming new students and participating in initiatives promoted by the university and its departments
- taking part in other orientation and tutoring activities to be decided upon with various bodies of the institution.

Tutors for international students for the 2018/19 academic year will be:

- · Erika Balzano erika.balzano@student.unisi.it
- · Dario Caponigro dario.caponigro@student.unisi.it

If you have any doubts about didactics or university life in general, you can contact them.



DEPARTMENTS OF DEGREE COURSES TAUGHT IN ENGLISH

SCIENZE ECONOMICHE E BANCARIE curriculum: ECONOMICS AND BANKING ECONOMIA E COMMERCIO curriculum: ECONOMICS AND MANAGEMENT	Piazza S. Francesco, 7/8 - Siena	
ECONOMICS	Piazza S. Francesco, 8 - Siena	
FINANCE	Piazza S. Francesco, 8 - Siena	
SCIENZE INTERNAZIONALI Curriculum: EUROPEAN STUDIES	Via P. A. Mattioli, 10 - Siena	
INTERNATIONAL ACCOUNTING AND MANAGEMENT	Piazza S. Francesco, 7 - Siena	
PUBLIC AND CULTURAL DIPLOMACY	Palazzo San Niccolò - via Roma, 56 Siena	
LANGUAGE AND MIND: LINGUISTIC AND COGNITIVE STUDIES	Palazzo San Niccolò - via Roma, 56 Siena	
APPLIED MATHEMATICS	Palazzo San Niccolò - via Roma, 56 Siena	
COMPUTER AND AUTOMATION ENGINEERING	Palazzo San Niccolò - via Roma, 56 Siena	
ELECTRONICS AND COMMUNICATION ENGINEERING	Palazzo San Niccolò - via Roma, 56 Siena	
ENGINEERING MANAGEMENT	Palazzo San Niccolò - via Roma, 56 Siena	
BIOTECHNOLOGIES OFHUMAN REPRODUCTION	Strada delle Scotte, 4 Siena	
MEDICAL BIOTECHNOLOGIES	Strada delle Scotte, 4 Siena	
GENETIC COUNSELLORS	Strada delle Scotte, 4 Siena	
BIOLOGY - curriculum: BIODIVERSITY AND ENVI- RONMENTAL HEALTH	Via Aldo Moro, 2 - Loc. San Miniato	
CHEMISTRY	Via Aldo Moro, 2 - Loc. San Miniato	
DENTISTRY AND DENTAL PROSTHODONTICS	Strada delle Scotte, 4 Siena	



EMERGENCY NUMBERS & ADDRESSES IN SIENA

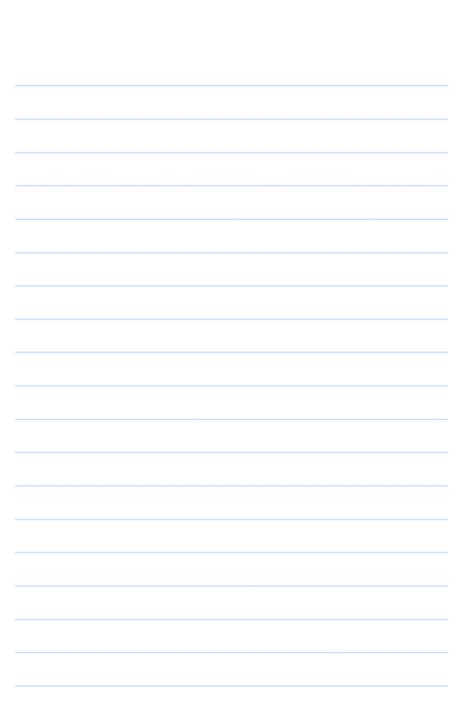


Emergency number: 112 (Police, Carabinieri, Fire Brigade, Emergency room)	Municipality of Siena Address: Piazza il Campo Phone: +390577292111	
Sportello Immigrati of the Municipality of Siena, Via Pian D'Ovile, 9, +39 0577292138	Public relations office of the Municipality of Siena, Piazza del Campo, 7 Phone: +39 0577292230	
Questura di Siena Address: via del Castoro, 6 (Next to the Cathedral) +39 0577201111	Immigration Office Via delle Sperandie, 43 +39 0577228466	
Hospital "Le Scotte" Viale Bracci, 16 Phone: +39 0577 585111 Emergency Room Phone: +39 0577585807 Welcome Point +39 0577585689	ASL - Azienda Sanitaria Locale, Ufficio Assistenza Stranieri Address: via Pian d'Ovile, 11 Phone: +39 0577535989	
Prefettura/Prefecture Piazza Duomo, 1 Phone: +39 0577201111	# O #	

NOTES













University of Siena

Banchi di Sotto, 55 53100 Siena

URP e International Place - University of Siena

Phone: +39 0577 23 5181/5122/5776 E-mail: internationalplace@unisi.it

Facebook: International Place - Università di Siena

Edited by:

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